

TRANSPORTATION SERVICE AGREEMENT

Thank you for choosing JB Luxe Transport LLC for your luxury transportation needs. By booking transportation services with JB Luxe Transport LLC, the client agrees to the following terms and conditions.

PAYMENT & RESERVATION POLICY

A reservation deposit may be required to secure vehicle availability and confirm service. The required deposit amount will be outlined on the client's quote or invoice.

Unless otherwise specified in writing, the remaining balance must be paid in full prior to the scheduled service date.

Vehicle availability is not guaranteed until a deposit has been received and confirmed by JB Luxe Transport LLC.

Clients are encouraged to review their estimated pricing prior to confirming their reservation to ensure accuracy and understanding of all charges.

FIFA WORLD CUP 2026 EVENT POLICY

Due to the unprecedented demand, limited vehicle availability, road closures, security restrictions, and increased operational requirements associated with FIFA World Cup 2026 events, a 50% reservation deposit is required at the time of booking for all FIFA-related transportation services. The remaining balance is due no later than fourteen (14) days prior to the scheduled service date.

Clients are encouraged to reserve transportation as early as possible. Vehicle availability is limited and cannot be guaranteed until a deposit has been received and confirmed by JB Luxe Transport LLC.

Due to the nature of FIFA World Cup operations, pickup and drop-off locations may be adjusted based on venue regulations, traffic control measures, public safety requirements, and event operations. JB Luxe Transport will make every effort to provide the most convenient pickup and drop-off locations available.

Parking fees, stadium parking passes, tolls, and chauffeur gratuities are not included unless specifically stated on the client's invoice or reservation confirmation.

CANCELLATION POLICY

Sedan / SUV Services

- Transfers: 24 Hours
- Hourly Charters: 72 Hours

Executive Mercedes Sprinter Services

- Transfers: 72 Hours
- Hourly Charters: 7 Days

Specialty Vehicles, Mini-Coaches & Motor Coaches

- 7 Days

Cancellations made within the applicable cancellation period may be subject to partial or full charges.

Please Note: FIFA World Cup 2026 reservations may be subject to additional cancellation restrictions due to limited inventory and event-specific operational requirements. Any event-specific cancellation terms outlined on the client's quote, invoice, or reservation confirmation shall supersede the standard cancellation policy.

MINIMUM SERVICE REQUIREMENTS

- Sedan / SUV Services: 3-Hour Minimum
- Executive Mercedes Sprinter Services: 4-Hour Minimum
- Mini-Coach Services: 5-Hour Minimum
- Motor Coach Services: 6-Hour Minimum

WAIT TIME POLICY

For point-to-point transfers, a 15-minute grace period is included.

For commercial airport arrivals, a 30-minute grace period is included beginning at the aircraft's arrival time.

Additional wait time beyond the included grace period will be billed at the applicable hourly rate.

Clients are responsible for communicating flight delays, missed connections, or schedule changes as soon as possible. JB Luxe Transport is not responsible for airline delays, cancellations, or missed connections.

ADDITIONAL SERVICE TIME

Additional stops, itinerary modifications, destination changes, or service extensions requested during the reservation may result in additional charges billed at the applicable hourly rate.

SERVICE TIME LIMIT REQUESTS

If you do not wish for your reservation to exceed a certain number of hours or billing amount, please notify JB Luxe Transport in advance. Otherwise, any approved service extensions, additional stops, or itinerary changes may be billed at the applicable hourly rate.

VEHICLE DAMAGE & CLEANING

The booking contact accepts financial responsibility for any damage caused to the vehicle by any member of their party during the reservation.

A minimum cleaning fee of \$250 may be assessed for excessive trash, spills, bodily fluids, stains, smoke odor, or any condition requiring professional cleaning or sanitation.

Additional repair or cleaning costs exceeding the minimum fee will be invoiced accordingly.

ALCOHOL, DRUGS & PROHIBITED CONDUCT

Illegal drug use is strictly prohibited in all JB Luxe Transport vehicles.

Passengers under the legal drinking age may not possess or consume alcoholic beverages.

The chauffeur reserves the right to terminate service immediately without refund if any passenger:

- Engages in illegal activity
- Creates an unsafe environment
- Threatens the chauffeur
- Damages the vehicle
- Violates local, state, or federal laws

Law enforcement may be contacted when necessary.

SMOKING POLICY

Smoking, vaping, electronic cigarettes, cigars, and any other smoking devices are strictly prohibited in all vehicles.

OVERCAPACITY POLICY

Vehicles may not exceed the manufacturer's legal passenger capacity at any time.

JB Luxe Transport reserves the right to refuse transportation if the passenger count exceeds the vehicle's permitted seating capacity.

LIMITATION OF LIABILITY

JB Luxe Transport LLC is not responsible for:

- Traffic delays
- Road closures
- Weather-related delays
- Airline delays or cancellations
- Event schedule changes
- Lost, stolen, or forgotten personal belongings
- Delays caused by circumstances beyond our reasonable control

In the event of a mechanical issue, JB Luxe Transport will make reasonable efforts to provide a replacement vehicle. If a replacement vehicle cannot be secured, liability shall be limited to a prorated refund for any unused portion of the reservation.

CHAUFFEUR AUTHORITY

For the safety of all passengers, chauffeurs maintain full authority regarding vehicle operations, passenger conduct, and safety-related decisions during the reservation.

NO-SHOW POLICY

A reservation will be considered a no-show if the client or passengers fail to appear at the designated pickup location within the scheduled service window and cannot be reached using the contact information provided on the reservation.

No-shows are non-refundable and will be billed at the full reservation amount. If a client anticipates a delay or change in plans, JB Luxe Transport must be notified as soon as possible to avoid additional charges or forfeiture of service.

For airport pickups, clients are responsible for maintaining communication regarding flight delays, cancellations, baggage delays, or schedule changes.

PAYMENT DISPUTES & CHARGEBACKS

By submitting payment, the client acknowledges that they have reviewed and accepted the reservation details, pricing, and terms outlined in this agreement.

The client agrees not to initiate a credit card chargeback or payment dispute for services that have been provided in accordance with the confirmed reservation.

In the event of a payment dispute or chargeback, JB Luxe Transport reserves the right to provide signed agreements, invoices, payment records, GPS records, chauffeur logs, text messages, emails, and any other supporting documentation necessary to verify that services were rendered as contracted.

The client agrees to remain responsible for all authorized charges, including any collection costs, administrative fees, attorney fees, or expenses incurred by JB Luxe Transport in recovering unpaid balances.

ACKNOWLEDGMENT

By submitting payment and/or utilizing services provided by JB Luxe Transport LLC, the client acknowledges and agrees to all terms and conditions contained herein.

CLIENT ACKNOWLEDGMENT & ACCEPTANCE

Client Name: _____

Signature: _____

Date: _____

JB Luxe Transport LLC

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